

Corporate Social Responsibility Policy

It is the aim of Loyal Reliance Services Ltd to achieve clear and definite standards of ethical behavior, throughout all areas of business.

Loyal Reliance Services Ltd takes responsibility for creating wider benefits both within and around our business and endeavors to make our impact a positive one, which improves the lives of others and reduces the risk of harm to people and the environment.

Business Conduct:

As a business, we focus on maintaining a strong and competent service, treating clients as mutual partners, and working with sub-contractors, suppliers, and our workforce fairly and ethically.

Loyal Reliance Services Ltd's reputation dictates a high level of quality, robust management systems, and safe working environments. It is our goal to safely complete all contracts within budget and to the required quality. We operate a quality management system that is fully compliant with BS EN ISO 9001:2008, which is linked to the group business strategy and key performance indicators (KPIs)

Supply Chain Management:

Loyal Reliance Services Ltd only employs suppliers and sub-contractors whose ethics and values are aligned with our own. We will maintain strong working relationships and standards by consistently meeting agreed payment terms and evaluating the services provided. Early notation of each project management team, supplier, and sub-contractors guarantees clients that we operate with a common goal and a shared vision from the onset.

Client Satisfaction:

Through excellent planning, employing quality people, and a commitment to innovation we understand, meet, and exceed the needs and expectations of our clients and stakeholders. A dedicated aftercare team will ensure all clients are supported at the time of practical completion and beyond.

Safety, Health, and Environment:

We are committed to planning and executing all operations in a manner that safeguards the health, welfare and safety of all employees, supply chain, clients, the public and end users.

Loyal Reliance Services Ltd advocates a behavioral safety and worker engagement approach to HER. A change in safety culture through training seminars and incentive schemes results in every worker becoming responsible for HER in the workplace. We will continue to reduce our RIDDOR annually and work at all levels of the business to guarantee safety is our highest priority and strive to become an 'injury free workplace'

Environmental Impact:

Loyal Reliance Services Ltd will continue to look at reducing the impact we have on the environment because of our operations. Through innovation and a proactive attitude to waste and energy reduction we aim to decrease our annual carbon emissions.

Sustainability:

Loyal Reliance Services Ltd strive toward finding new opportunities to work with clients and specialist in the development of pioneering and sustainable technology within the Security Industry and management.

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24.03.2023	APPROVED	Loyal Reliance Services Ltd – 006 – Corporate Social Responsibility Policy	003

Training and Development:

Loyal Reliance Services Ltd recognize that people are our most valuable asset, and their performance is the key to the quality of service we provide. Through investing in our recruitment, training and development of employees we will retain the best possible talent. We adopt best practice in HR and training and aim to be an employer of choice.

Community Engagement:

We are fully committed to adding value to the communities within which we work, and we strive to excel the required level of compliance. Being a good neighbor means we actively interact with community groups and support educational initiatives. We foster local business relationships through sourcing local labor, equipment, and materials where possible and will continue to champion community engagement throughout the industry.

Signature: 

Position: Managing Director

Name: Faiza Mehak

Date: 24th March 2023

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